

From: [REDACTED]
To: [REDACTED]
CC: European Data Protection Supervisor
<EDPS@edps.europa.eu>
Sent at: 10/05/19 14:29:20
Subject: RE: Case 2018-1083: Consultation on EASO social media monitoring reports (SMM)

Dear colleagues,

This is just to follow up to our conference call last week on EASO's SMM project Case reference 2018 1083.

Thank you very much for your availability to have this call with us and allowing my colleagues (who are in charge of this project) to have provided you with more detailed information.

We have had a lot of discussions internally and colleagues feel the need to also raise this issue with our management before we submit the replies to you (we had agreed to come back to you with a reply this week).

I am preparing an info note for our Executive Director on the proposed ways to go ahead on this and I am pushing for the issue to be discussed in our next Management Team Meeting (which will take place next Monday May 13). Alternatively, there will also be an extended Management Team Meeting next Monday (20th May), but I wish to have feedback on this as soon as possible.

Apologies for this delay in coming back to you.

Thank you for your understanding.

Kind regards,

[REDACTED]



European Asylum Support Office
MTC Block A, Winemakers Wharf, Grand Harbour Valletta, MRS 1917, Malta

[REDACTED]

Website: www.easo.europa.eu

From: [REDACTED]
Sent: Thursday, April 11, 2019 11:59 AM
To: [REDACTED]
Cc: [REDACTED] European Data Protection Supervisor <EDPS@edps.europa.eu>
Subject: RE: Case 2018 1083: Consultation on EASO social media monitoring reports (SMM)

Dear [REDACTED]

Thanks very much for your prompt reply and for your availability to discuss on this.

I will check with my colleagues as well, but we will try to aim for the dates you have indicated (2 or 3 May).

I will organise a bit the information I have so far from my colleagues and I will come back to you shortly with the replies in writing and we will have them as a base for the discussions.

Kind regards,

[Redacted signature]



European Asylum Support Office
MTC Block A, Winemakers Wharf, Grand Harbour Valletta, MRS 1917, Malta

[Redacted contact information]

Website: www.easo.europa.eu

From: [Redacted]
Sent: Thursday, April 11, 2019 11:54 AM
To: [Redacted]
Cc: [Redacted] European Data Protection Supervisor <EDPS@edps.europa.eu>
Subject: Case 2018 1083: Consultation on EASO social media monitoring reports (SMM)

Dear [Redacted],

Thank you very much for coming back to my email of 18 December 2018 in the above case. To avoid any delays or misattribution of future correspondence, please copy the functional mailbox edps@edps.europa.eu in all exchanges.

Due to the upcoming Easter holiday period, I will only be available as of May, e.g. on 2nd or 3rd, for a conference call preferably in the morning between 11h00 and 12h00. Please confirm your availability or make alternative proposals that are more convenient on your side.

However, for preparation and in view of the many questions raised, I would appreciate to receive the requested documentation as well as answers to as many questions as possible upfront.

With best regards,

[Redacted signature]



[Redacted signature]
European Data Protection Supervisor
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From: [REDACTED]
Sent: 11 April 2019 09:59
To: [REDACTED]
Subject: Case 2018 1083: Consultation on EASO social media monitoring reports (SMM)

Hi [REDACTED]

I would just like to come back to you on the issue of the Social Media Monitoring project for which we have already started a consultation with you.

Following the comments and questions we have received previously from your side, we have had a lot of discussions internally in EASO and my colleagues from our Communications and Stakeholders' Unit (who are in charge of this project) have suggested to consider organising a conference call/skype with you.

We think it would provide for a better chance to provide explanations from our side as regards the outstanding issues about this project. Other colleagues such as from our ICT unit have offered to take part so they can provide more technical info if needed.

If you agree to this proposal, could you please let me know of your availability for a skype call so I can confirm with my colleagues and organise it?

Many thanks in advance.

Kind regards,

[REDACTED]



European Asylum Support Office
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